



### 2024...A YEAR OF IMPACT

Alexandra House stood beside survivors, answered calls for help, and built a safer community. Every number represents a life changed, a future reclaimed, and hope restored.

**Providing Safety**— 435 survivors and their children found refuge in our emergency shelter, spending a total of 7,718 nights in safety; with an average stay of 18 days. When space was limited, we ensured 12 families (43 people) found safety in hotels.

**Answering the Call**— 4,800<sup>+</sup> crisis calls and online chats were answered, providing immediate support and life-saving resources.

**Fighting for Justice**— 486 individuals received advocacy during civil and criminal court proceedings, including 126 survivors seeking protection orders. Law enforcement referred 509 high-risk victims to us through the Lethality Assessment Protocol screening, and 328 survivors received immediate advocacy at the scene of an incident.

**Responding to Crisis**—171 hospital and clinic referrals connected 164 victims of sexual and domestic violence to crisis intervention, safety planning, and support—ensuring no survivor faced their trauma alone.

**Building a Community of Healing**— 119 survivors and their children began their healing journey in support groups, with 652 support group sessions offered. 41 individuals accessed therapy through our partnership with Conscious Healing.

**Creating Stability**—55 families received ongoing advocacy, financial assistance, and housing support through Transitional Housing & Parent Support Outreach Program; 14 households benefited from long-term housing subsidies critical for rebuilding violence-free lives.

**Educating the Next Generation**— 5,900<sup>+</sup> youth participated in 465<sup>+</sup> programs, activities, and presentations, learning about healthy relationships and violence prevention. Beyond the classroom, 174<sup>+</sup> youth (*victim/survivors*) received personalized support through school-based advocacy and support groups, helping them navigate challenges and build safer futures.

**Raising Awareness**— 4,850<sup>+</sup> community members gained critical knowledge through 84 presentations, professional trainings, and community events, creating a more informed and empowered community.

**Protecting Older Adults**— 42 older adults experiencing abuse, neglect, or financial exploitation received advocacy and support, ensuring their safety and dignity.

**Mobilizing Volunteers**—415<sup>+</sup> volunteers dedicated 10,170<sup>+</sup> hours of service—equivalent to six full-time staff—providing hands-on support and strengthening our mission.

Through every call, every shelter stay, every act of advocacy, and every community connection, Alexandra House impacted the lives of more than 17,000 people.

# :>2024 Highlights ::



#### 24 Hour Helpline

More than **4,880**<sup>+</sup> calls and online chats were answered, providing immediate support and life-saving resources.



#### **Emergency Shelter**

We provided a safe haven for 435 survivors and their children—highlighting the growing need for refuge and support in our community. On average, survivors stayed in our shelter for 18 days.



#### **Community Education**

**550**<sup>+</sup> community events—including education sessions, classroom presentations, resource fairs, professional trainings, awareness events, and donor engagements.



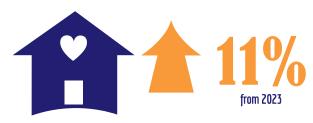
#### **Youth Services Program**

**5,900**<sup>+</sup> students—from elementary school to college—gained critical knowledge about healthy relationships and violence prevention through engaging, interactive programs, presentations, and activities.



#### **Support Groups**

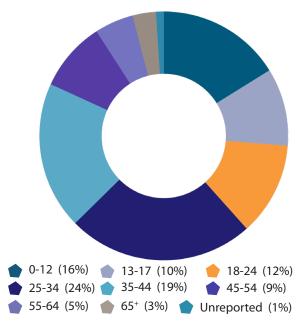
119 survivors and their children began their healing journey in support groups, with 652 sessions offered.



#### **Emergency Shelter Stays**

Survivors found refuge in our emergency shelter, spending a total of **7,718** nights in safety. When space was limited, we ensured **43** individuals found safety in hotels.

## Individuals Served by Age and Gender





93% of adults served identified as female



6% of adults served identified as male



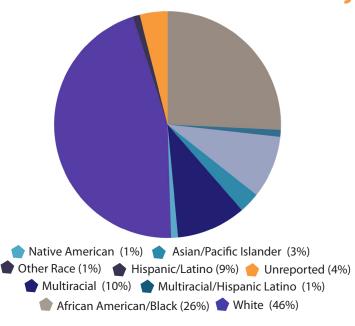
63% of children & youth served identified as female

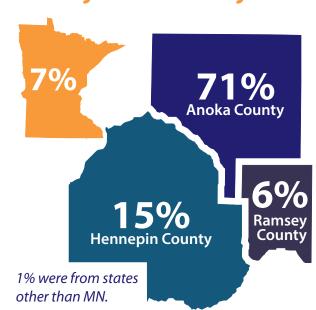


36% of children  $\ensuremath{\mathfrak{E}}$  youth served identified as male

3% of the adults and youth identified as transgender, non-binary/non-conforming, other, or chose not to identify.

## Individuals Served by Ethnicity and County





Alexandra House is committed to providing services that are comprehensive, victim-centered, and culturally relevant. Interpreter services are available through our 24-hour helpline and for our ongoing participants. Written materials about our services are available in Spanish, Arabic, Hmong, and Somali. We serve individuals of all genders in all of our programs. All services are provided free, confidentially, and regardless of immigration status.